

OVERVIEW AND SCRUTINY COMMITTEE

Overview and Scrutiny Committee – Work Programme

18th September 2019

Report of the Director of Corporate Services

PURPOSE OF REPORT

To consider the Work Programme report.

This report is public.

RECOMMENDATIONS

- (1) That the Overview and Scrutiny Committee considers the suggestions that have been put forward for the Committee's future Work Programme, the two scoped Task Groups and update the Work Programme accordingly.

1. Introduction

Members are requested to consider the suggestions that have been put forward for the Committee's future Work Programme and the two scoped Task Groups which will be circulated separately and update the Work Programme accordingly.

2. Updates

Suggestions for the Work Programme

The Chair of the Overview & Scrutiny Committee, Chair of Budget & Performance Panel, the Pre-Scrutiny Champion have met with Council's Executive Team to consider all the suggestions for the Committee to include in its Work Programme that have been received from members of the public and Councillors. The meeting prioritised the submissions and these have been circulated separately.

3. Task Group Recommendations considered by Cabinet

At its meeting held on 6th August Cabinet considered the following issues:

Overview and Scrutiny – Customer Services and Future Complaints Policy Informal Task Group.

After considering the report of the Task Group Cabinet agreed:

That the recommendations, as set out in the Informal Task Group report and appended to the minutes, be approved.

- (2) *That the Director for Communities and the Environment refers the recommendations to the Head of Community Involvement and Leisure for implementation.*
- (3) *That Cabinet directs the Director for Communities and the Environment to produce a draft Customer Service Strategy for consideration by Cabinet for referral to Council.*

Flooding

The recommendations of a former Task Group had previously been referred for consideration by a Cabinet Liaison Group.

Cabinet has now agreed to the creation of a Climate Emergency and Environment Advisory Group with the actions referred to the Flooding Cabinet Liaison Group, which was being stood down, referred to that Advisory Group.

4. Task Groups

The previous Overview and Scrutiny Committee agreed to scope two future Task Groups – one to consider the City Council's Property Portfolio and the second to consider the Eden North project – circulated separately. Members are requested to consider the Scoping Documents and agree if either or both of these Task Groups should be taken forward.

5. Revised Priorities/Scrutiny Guidance on Overview and Scrutiny in Local Authorities and Combined Authorities

Members of the Budget and Performance Panel and the Overview and Scrutiny Committee met informally with Cabinet on 4th September 2019 to consider revised priorities and this might inform the Work Programme going forward.

The Committee is also asked to consider any issues regarding the Guidance discussed at the Executive/Scrutiny informal evening held on 4th September 2019.

SECTION 151 OFFICER'S COMMENTS

As there are no financial implications arising from this report the S151 officer has no comments to make.

MONITORING OFFICER'S COMMENTS

The Monitoring Officer has been consulted and has no further comments to add.

BACKGROUND PAPERS

None.

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